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13MCA455

**Fourth Semester MCA Degree Examination, June/July 2019**  
**Enterprise Resources Planning**

Time: 3 hrs.

Max. Marks:100

**Note: Answer any FIVE full questions.**

- 1 a. Explain with suitable diagram the integrated data model and also explain how it is created. (10 Marks)  
b. Discuss the common myths about ERP. Find out the solutions to come over these myths in the organization. (10 Marks)
- 2 a. Explain the main characteristics of ERP system. Enumerate and discuss the people issues in an ERP implementation. (10 Marks)  
b. Discuss the tangible and intangible benefits of ERP system. (10 Marks)
- 3 a. What are the supporting technologies used to improve the capabilities of ERP system? Explain any two in detail. (10 Marks)  
b. Enumerate on technological, operational and business reasons for implementing ERP. (10 Marks)
- 4 a. What are the different ERP implementation strategies? Explain. (10 Marks)  
b. Discuss the ERP evaluation and selection process. (10 Marks)
- 5 a. Who are business consultants? Discuss their role in ERP implementation. (10 Marks)  
b. Explain the ERP project management with respect to the knowledge areas identified by PMBOK. (10 Marks)
- 6 a. What are the golden rules for successful project management? (10 marks)  
b. How do we evaluate the success of ERP implementation? Explain. (10 Marks)
- 7 a. Explain the matrix in detail during the performance measurement of ERP system. (10 Marks)  
b. What are different modules in ERP? Explain. (10 Marks)
- 8 a. What is ERP –II? Explain its importance and advantages. (10 Marks)  
b. Explain in detail the ERP trends and future directions. (10 Marks)

Important Note : 1. On completing your answers, compulsorily draw diagonal cross lines on the remaining blank pages.  
2. Any revealing of identification, appeal to evaluator and /or equations written eg. 42+8 = 50, will be treated as malpractice.

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