

Internal Assessment Test I – Sept 2019

Sub:	Technical English-I				Sub Code:	18EGH18		
Date:	20/09/2019	Duration:	90 mins	Max Marks:	50	Sem / Sec:	I / PHY-CYCLE	OBE

All Questions are Compulsory

Choose the correct option from the following

MA RKS [50]	CO	RBT
	CO1	L1

1. Spoken and Written communications are a part of _____ Communication.
a. Non-verbal b. Verbal c. Intrapersonal d. Interpersonal
2. Intrapersonal communication differs from Interpersonal communication as it is
a. Communication with others through written or spoken word.
b. Communication with one’s own self involving individual reflection and contemplation.
c. Communication among the members of a group.
d. Communication with more than 2 people.
3. Shilpa goes home every day and spends some time speaking to her three dogs. What kind of communication is this?
a. Interpersonal b. Intrapersonal c. Extra-personal d. Organizational
4. In the Communication Process the response of the receiver of the message is called _____.
a. Medium b. Noise c. Message d. Feedback
5. Which of the following is NOT true about Grapevine Communication?
a. It is a form of formal communication c. It has negative impact on the environment.
b. It is rumor or gossip d. It is not encouraged in a professional environment.
6. The management makes changes in the working hours of employees and conveys it to the managers. The managers then communicate it to the employees. This is a form of _____ flow of communication.
a. Horizontal flow b. Vertically downward c. Radial d. Grapevine
7. In the US what is called *sidewalk* is called *platform* in India. It is an example for _____ barrier.
a. Listening b. Language c. Physical d. Perpetual
8. The CEO of a multinational company presented a speech to the university students on their graduation. This is an example of _____ form of communication.
a. Interpersonal b. Extra personal c. Mass d. Grapevine
9. Elizabeth, from Australia, is unable to understand a workshop on ‘Sari block printing’ no matter how keenly she listens to the English instructor. This is an example of _____ barrier.
a. Physical b. Psychological c. Listening d. Cultural
10. _____ communication is form of communication used for routine document action in business and government organization.
a. Non-verbal b. Extra personal c. Written d. Intrapersonal
11. Professional Communication is _____ in nature.
a. Formal b. Objective c. Informal d. Both a & b

12. Varun is trying to apply for leave through an email. Due to network issues the email is not getting delivered. This is an example of _____ barrier of communication.
 a. Psychological b. Physical c. Language d. All of the above
13. A face-to-face interview is an example of _____ form of communication.
 a. Oral b. Verbal c. Both a&b d. None of the above
14. The Production manager and the Sales manager of an organization have scheduled a meeting. The type of communication flow here is _____.
 a. Vertical b. Horizontal c. Radial d. Upward
15. Professional Communication is carried out in _____ method.
 a. Only Oral b. Only written c. Oral and written d. None of the above
16. The rumor about an employee's termination is a form of _____ communication.
 a. Grapevine b. Media c. Mass d. Horizontal
17. The traffic signs are an example of _____ form of communication.
 a. Verbal b. Oral c. Non-verbal d. All of the above
18. During Sports day the high school students had march past event. But the students in the 5th grade were not able to listen to the teacher in the class. This is due to a _____ barrier.
 a. Psychological b. Cultural c. Physical d. Language
19. Rakesh fears the limelight and the camera. But since he wants to become a movie actor, his advisor asks him to get over his _____.
 a. Psychological barrier b. Physical barrier c. Listening barrier d. Cultural barrier
20. Tony has won a trip to Paris through a lucky draw. But he is hesitant if he should go because he does not speak French or English. He is most likely facing a _____ barrier.
 a. Physical b. Language c. Perceptual d. Listening
21. The Internet is a major means of communication today. It is an example of _____ communication.
 a. Extra personal b. Intrapersonal c. Media d. All of the above
22. Body language, eye contact and hand gestures are a part of _____ communication.
 a. Verbal b. Intra personal c. Non-Verbal d. None of the above
23. When students report to their class teacher at the end of every week, it is an _____ flow communication.
 a. Downward b. Crosswise c. Radial d. Upward
24. John had come up with a high temperature right before his presentation in class and could not do well. He faces a _____ barrier of communication.
 a. Physiological b. Psychological c. Physical d. Language
25. Perceptual Barrier of communication means _____
 a. difference in an individual's opinions, attitudes, beliefs that negatively affects effective communication.
 b. Poor listening and distraction that negatively affects effective communication.
 c. Fear, distrust and lack of interest negatively affects effective communication.
 d. W that allows noise to enter a room negatively affects effective communication.

Answers

1. B
2. B
3. C
4. D
5. A
6. B
7. B
8. C
9. D
10. C
11. D
12. B
13. C
14. B
15. C
16. A
17. C
18. C
19. A
20. B
21. C
22. C
23. D
24. A
25. A