A project report on

# SABRE CREW PORTAL SYSTEM

Submitted in partial fulfillment of the requirement for the award of the degree

# MASTER OF COMPUTER APPLICATIONS Of



Visvesvaraya Technological University Belgaum, Karnataka By

# VIBHA K

# 1CY18MCA68



CMR INSTITUTE OF TECHNOLOGY 132, IT Park Road, Kundalahalli, Bangalore 560037 2019-2020 A project report on

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Under the guidance of

## **Internal Guide**

Ms. Ashwini Patil Asst Professor, MCA Department CMR Institute of Technology. Bangalore

## **External Guide**

Mr. Natarajan Mutusamy Project Manager Infogain Pvt Ltd Bangalore



CMR INSTITUTE OF TECHNOLOGY 132, IT Park Road, Kundalahalli, Bangalore-560037 2019-2020

# **CMR INSTITUTE OF TECHNOLOGY** Department of Master of Computer Applications Bangalore - 560037



# CERTIFICATE

## This is to certify that the project work entitled

## SABRE CREW PORTAL SYSTEM

Submitted in partial fulfilment of the requirement for the award of the degree of Master of Computer Applications of the eswaraya Technological University, Belgaum, Karnatak

Visvesvaraya Technological University, Belgaum, Karnataka is a result of the bonafide work carried out by

### VIBHA K 1CY18MCA68

during the academic year 2019-2020.

Signature of the Guide Ms Ashiwni Patil Asst.Prof, MCA

Signature of the HOD Mrs.Gomathi T HOD, MCA Signature of the Principal Dr. Sanjay Jain PRINCIPAL, CMRIT

External Viva

Name of the Examiners

1.

2.

Signature with date

### DECLARATION

I, VIBHA K, student of 6<sup>th</sup> MCA, CMR Institute of Technology, bearing the USN 1CY18MCA68, hereby declare that the project entitled "SABRE CREW PORTAL SYSTEM" has been carried out by me under the supervision of External Guide Mr. Natarajan Muthusamy, Project Manager, Infogain Pvt Ltd, Bangalore and Internal Guide Ms. Ashwini Patil, Assistant Professor, Dept. of Master of Computer Applications and submitted in the partial fulfillment of the requirements for the award of the Degree of Master of Computer Applications by the Visvesvaraya Technological University during the academic year 2019-2020. The reports has not been submitted to any other University or Institute for the award of any degree or certificate.

Place: Bangalore

VIBHA K

Date:

(1CY18MCA68)

## ACKNOWLEDGEMENT

I would like to thank all those who are involved in this endeavour for their kind cooperation for its successful completion. At the outset, I wish to express my sincere gratitude to all those people who have helped me to complete this project in an efficient manner.

I offer my special thanks to my external project guide Mr. Natarajan Muthusamy, Project Manager, Infogain Pvt Ltd, Bangalore, and to my Internal Project guide Ms. Ashwini Patil, Department of MCA, CMRIT, Bangalore without whose help and support throughout this project would not have been this success.

I am thankful to Dr. SANJAY JAIN, Principal, CMRIT, Bangalore for his kind support in all respect during my study. I would like to thank Mr. Natarajan Muthusamy, Project Manager, Infogain Pvt Ltd, Bangalore, who gave opportunity to do this project at an extreme organization Most of all and more than ever, I would like to thanks my family members for their warmness, support, encouragement, kindness and patience. I am really thankful to all my friends who always advised and motivated me throughout the course.

## VIBHA K (1CY18MCA68)



#### TO WHOMSOEVER IT MAY CONCERN

This is to certify that Vibha K, D/o. Mr. H B Karkhani, has completed her final semester project "Crew Portal System" as a partial fulfillment for the award of Master of Computer Application degree, during the academic year 2020 under our joint supervision.

During the project we found her sincere and hard working.

For Infogain India (P)Ltd.

M.Naty

Natarajan Muthusamy Project Manager

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# CHAPTER 1 INTRODUCTION

## **1.1 Project Description**

A windows application developed in this project is Crew Portal Management System. It is used by crew members of the Aviation industry to know their daily activities.

- Once the credentials are valid, the application allows the user to log in, else the crew is asked to enter a valid credential .Once successfully logged in, the application shows the personal details of the user and gives two menu driven options which are Roster Menu and Leave Management.
- Under Roster Menu, the options available are Flight Details and Hotel Details. It will give flight details history journey for that particular crew, where as the hotel details will display where the crew stayed in past in which hotel ,layover or base station.
- Under Leave Management the crew aren given multiple options which are discussed below :apply leave, leave history and Manage Leaves. Using apply leave options, users can apply for leaves based on some criteria.
- The crew can able to view the leaves ( from leave history ), the user will be able to view the leaves which were approved by his/her managers. Inside the Manage Leave option, users can view the leaves for the future which are either not approved or pending for the time being. Along with this, we also gave the option to logout of the system. Using this, users can log out of the application and will be redirected to the login page.

Keywords Crew management portal, Roster, Leave management

#### Login to the application

User login to the application using valid credentials

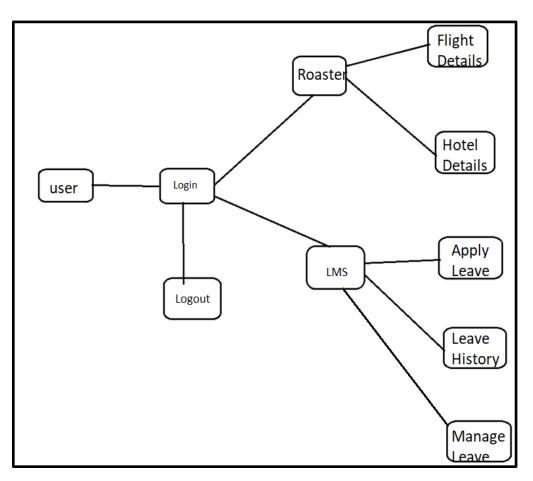
#### **Options available**

Once successfully logged in user gets two options- roster and

Leave management, using roster user can see flight details and hotel details, using leave management user can apply for leave, view leave history and manage leave

### Logout option

User has also the option for logging out of the application.



#### Fig 1.1 Workflow Diagram of Sabre Crew Portal System

## **1.2 Company Profile**

Infogain is an software company first and foremost and we provide software solution Primarily to insurance companies and in those insurance companies we actually help their cost containment of any medicals so were really doing like amazing work if you think about it right like Were impacting the lives of people every day.

Platformization is really important because we are a company that have come together with many different acquisition and so every acquisition comes with platform that's the thing we work very closely with infogained on is how do you bring all of those together how do you converge of those

Together how do you converge those platform without interrupting the customers I mean you think about info gainers are engineering arm we have well over 300 engineers and its just critical to us because we're a software so again it's the technology and making sure that they lead on the technology but also helping us to get products to market very quickly.

Our companyan excellence in engineering and deep domain expertise and travel retail insurance who help move the needle positively impacting revenue reducing cost increasing speed to value mitigating to us and brining innovation



Fig 1.2 Infogain India Pvt. Ltd. Solutions

Infogain is a fast growing company offering a rapid and promising career path. It provides challenging and rewarding opportunities with fortune 500 clients. For a long period of time, Infogain is helping many other enterprises to provide more secured, cheap cost and more efficient products.

Infogain provides rich learning experience that taps into your interest, passions and career goals, a healthy work-life balance and come out happier and productive than ever. The new trainees who joines infogain are been given skilful trainings on latest technologies based on there technical fields at the time of recruitment. The company and employees work effectively to learn and grow together.

Infogain has deep understanding of clients' business and industry thereby creating long-term relationships. Infogain brings innovation to its business to grow and adapt to its marketplace. Constant adaption and innovation exceed its clients' expectation and allow it to deliver excellence to all its clients. Infogain is focused on working on next generation technologies.

Machine learning now with the recent wave of platformization which is happening all around us info gain and which is our partnering to take their software to a platform level this is main reduction in how that platform is developed so through micro services approach through native cloud native architectures all of these good technologies the info gain team members have been trained on and client we come up with the right standards which are right of our solutions And jointly redevelop or modernize their platform that the product

sabre airline technology services which provide major services on three project there are Aviation,Transport, Hospitality. Aviation mainly deals which things related to the flying in the sky which are controlled by the humans.

There are various types of Aviation:

- 1. Air Transport (includes cargo and passenger air transport)
- 2. General Aviation (includes air ambulance and fire-fighting services)
- 3. Military Aviation (includes fighter aircrafts, ground attack aircrafts)

This Project is based on Crew Management Portal which comes under Air Transport type Aviation.So a CREW is an individual or a group of people who work on and operate an aircraft. A Crew can be categorized into two categories:

a) Flight Deck Crew

b) Cabin Crew

This project will basically manage and display all the phases related to a particular crew, which includes ROSTER followed by LEAVE MANAGEMENT.

The ROSTER class will give the Flight-Details and the Hotel-Details of that particular crew.

The LEAVE-MANAGEMENT class will give the APPLY-LEAVE option where that particular crew can apply for leave and then both adminand that crew go and check their leave-statusand leave-history in LEAVE STATUSfollowed by LEAVE HISTORY options provided in the design.

# CHAPTER 2 LITERATURE SURVEY

## 2.1 Existing System and Proposed System

Crew management system addresses the needs of any crew who is currently apart of aviation system. It also provides the crew to see his personal information , his attendance history details , crew can also apply for leave in this system and all his records are been stored in the database which can be only managed by the admin of the crew management system.

Few options to the crew like

- Travel Plan
- Automated Payroll
- Work and Rest Hours
- E- Appraisal

This is the existing system we already we have in our Crew Management System. Now along with these existing systems this project is looking for some more needful functionalities for the system as listed below

- Hotel Management
- Leave Management
- Leave Application
- Flight Details in various other formats
- Hotel Details in various other formats
- Layover Details

### 2.2 Feasibility Study

#### **Technical Feasibility**

While performing this particular application we came across a few technical issues, those are as follows:

1. All technologies with updated versions is needed to be used.

2. The proposed technology is needed to be checked whether it has the storage and capacity to hold the real time data.

3. While the project will be upgraded the technologies is needed also to be upgraded

4. The technology that is being used is to be kept noted if it is cost efficient and reliable.

#### **Operational Feasibility**

Operational feasibility study was conducted to sort out the problems mainly related to the cost and human functionality. Following points were considered to compete assume what all needed for feasibility:

1. The changes that can be assumed to get later in the project has to be kept noted.

2. The upgraded skill sets that are needed for the project has to be checked at a constant period of time with the time if they dont have they have to be upgraded with those skill sets.

3. The project usage needs to be checked by the operational team at a regular interval.

## 2.3 Tools and Technologies Used

This Crew Portal is a fully Windows based application.

So, for which the following tools have been used.

- Windows 10
- Visual Studio 2019
- CodeBlocks
- MySQL Server 2014 edition
- Winforms for GUI applications
- DIA UML Diagram Tool

Technologies used for this project are

- C#
- DOT.NET
- SQL
- WINFORMS

### 2.4 Hardware and Software Requirements

Hardware Requirements are as follows:

- Latest OS- Windows 7,8.1 Update,10
- Processor- At least 2GHz
- Hard-Disk- 16gb for 32 bit and 20gb for 64 bit os
- Graphics Card- DirectX 9 with WDDM driver
- Display- 800\*600

Software Requirements are as follows:

**C#:** C# is one of the most popular languages to write software to build software. It is a power language which runs on a dot net framework and with the most advantage with that framework. All the code written will be converted to the native language code and then will be executed.

**.NET:** .NET Framework is a software framework most of the language are using this framework .C# also uses this framework, It contains the virtual machines with this framework .anytime application code is compiled and run on a user machine it run through those this framework, it contains all the components that support most of the language.

**Winforms:** Windows Forms is a free and open source class library which all used for the dot net framework, where it acts as a page with multiple pages we can interact with multiple pages at a time. It is mostly used for the Microsoft based applications.

**Visual Studio 2017:** Microsoft Visual Studio is the product of Microsoft where it is used as the editor to write and execute codes. This IDE will help to develop the software, mobile applications and web applications. Most of the developer will use this editor and it is mainly suitable for the C based languages.

## CHAPTER3 SOFTWARE REQUIREMENTS SPECIFICATION

### **3.1 Functional Requirements**

R1: login to the application

Input: user login to the application using valid credentials

Output: user successfully logins

R2: displaying the roster options with their respective sub-options

Input: the different options are selected

Output: the data from database are displayed on application UI

R3: displaying the Leave management options with their respective sub-options

Input: the different options are selected

Output: the data from database are displayed on application UI and the leave application data is added on to the database

R4: Logging out from the System

Input: User log out from the system using Logout option

Output: the user comes out of the system and the object created for that user gets destroyed.

### **3.2 Non-Functional Requirements**

This will be the process that will help the users to utilize the system in more appropriate way and to provide which includes different variations of the security and other provisions of the documentations the features so according to the consideration multiple non-functional requirements can be discussed and included.

#### Performance

The performance of the application will enhance the project to be more understandable and application will ensure to satisfy the customer requirements as the project is mainly based on the aviation, the crew will get all the based functionality of the application.

#### Understandability

The Project should be very much simple and easy to understand to the crew.As the application will allow crew to get to know how much easy to access the application and also the ways to use it.

#### Security

The crew are allowed only to view the details of the respected crew, this will allow the security of the system as it is window based application we are not connected to the browser the security is maintained.

#### **Documentations**

Process will be new so required will be depicted understanding where all types of categories and sections that are included will be discussed and that are documented individually so that any time the crew required can reference and understand how to utilize and work on the system documents that are important will play the important role for optimizing the workability.

## CHAPTER 4 SYSTEM DESIGN

### **4.1 System Perspective**

#### Login to application

User login to application using valid credentials

#### **Options available**

Once successfully logged in user gets two options-

#### A) Roster

The combination of flight details and hotel details we call it has roster, the flight details include the details of the particular crew flight history.Hotel details include the details of the particular crew where he stayed and history of the crew.

#### B) Leave management

Using leave management crew can apply for leave. While applying leavecrew also have to abide by some particular rules under the 'Rules Kit' proposed by IATA and ICAO.

View leave history is the history or the leave status where crew can check whether his applied leave status is approved or not and he can also see his previous leave history details there.

#### Logout option

User has also the option for logging out of the application.

# 4.2 Context Diagram

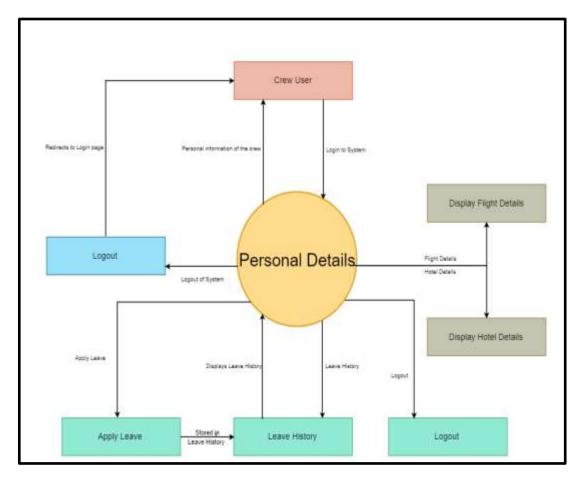


Fig 4.1 Context Diagram

# CHAPTER 5 DETAILED DESIGN

# 5.1Use Case Diagram

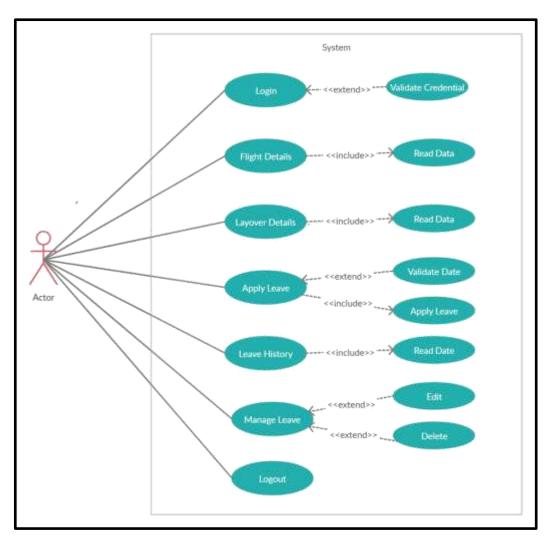


Fig 5.1 Use Case Diagram

# 5.2 Data Flow Diagram

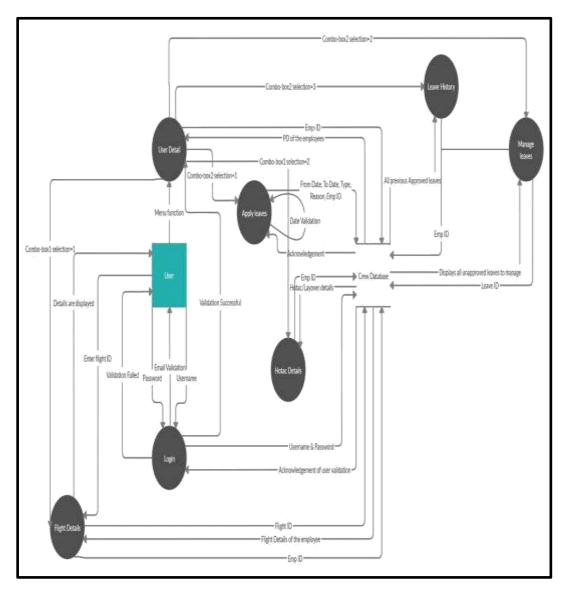


Fig 5.2 Data Flow Diagram

# **5.3Sequence Diagram**

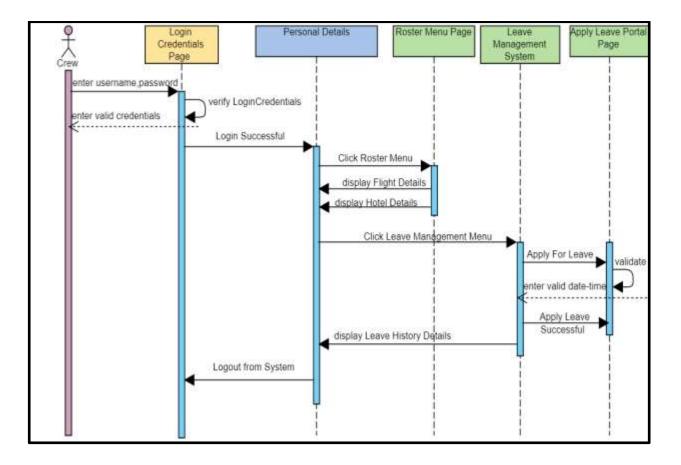


Fig 5.3 Sequence Diagram

# **5.4 Activity Diagram**

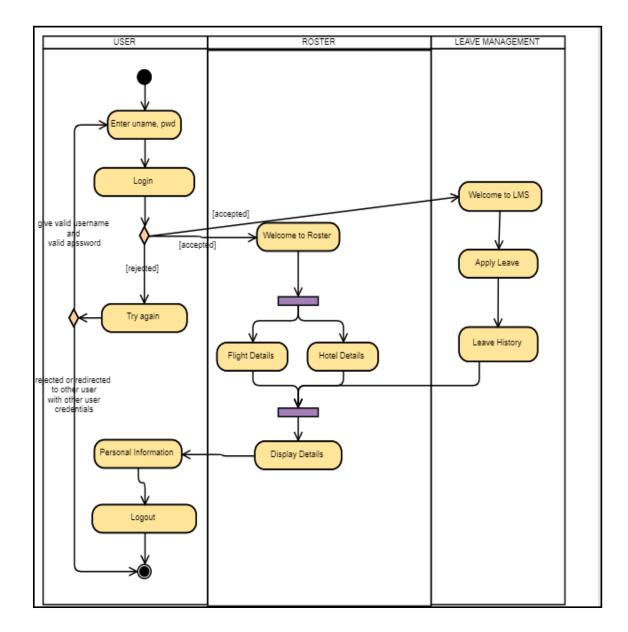


Fig 5.4 Activity Diagram

# 5.5 Entity-Relationship Diagram

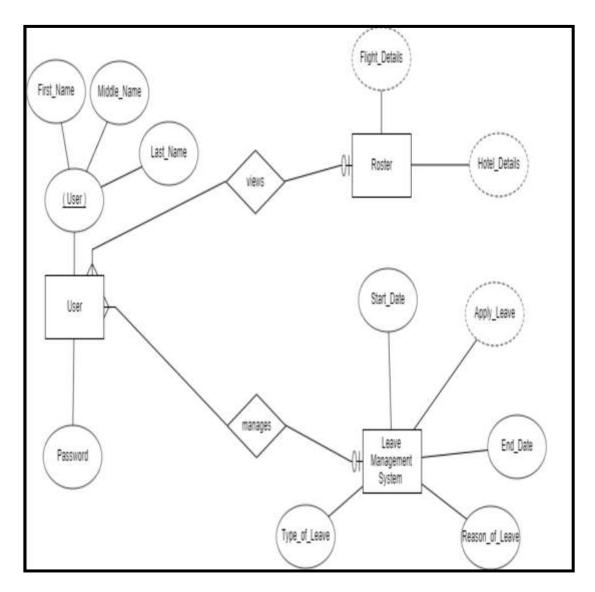


Fig 5.5 Entity-Relationship Diagram

## CHAPTER 6 IMPLEMENTATION

windows application developed in this project is Crew Portal Management System. It is used by crew members of the Aviation industry to know their daily activities.

In this application, User is an employee of the aviation industry. Using his login credentials, users can log in to the application to the crew portal system. Once the credentials are valid, the application allows the user to log in, else the crew is asked to give a valid credincial. Once successfully logged in, the application shows the personal details of the user and gives two menu driven options which are Roster Menu and Leave Management.

Under Roster Menu, the options available are Flight Details and Hotel Details. It will give flight details history journey for that particular crew, where as the hotel details will display where the crew stayed in past in which hotel ,layover or base station.

Under Leave Management the crew are given multiple options which are discussed below. Using apply leave - options, crew can take leaves based on some criteria. Using leave- history, the crew can see the leaves which were approved by admins. Inside the Manage Leave option, users can view the leaves for the future which are either not approved or pending for the time being.

Along with this, we also gave the option to logout of the system. Using this, users can log out of the application and will be redirected to the login page.

The final result is the Crew Portal Management System. Using valid credentials, users can login to the application and are able to use all its functionalities . Else, for invalid credentials, users are not allowed to login to the application and ask for the re-entry of the valid credentials.

### **6.1 Screenshots**

The below screenshot shows about the basic setup of the application, we have used the visual studio and win forms for the design of the application, this application will work in the windows application.

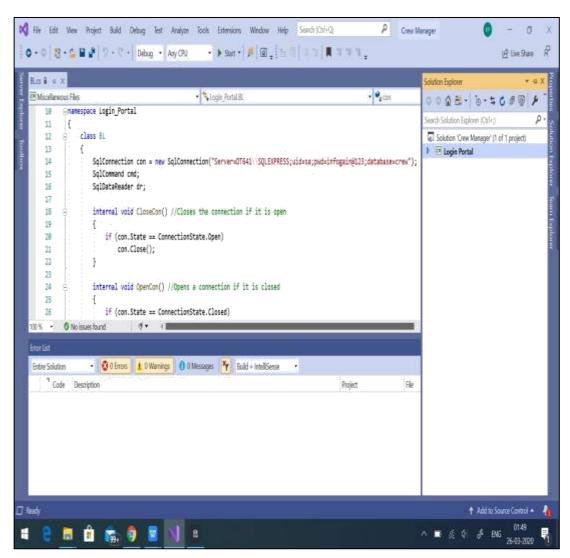


Fig 6.1 Visual Studio code Implementation Page

### Login Portal

(Before Inputting any values)

Crew portal login is the first form of the application. All validations are applied here. This page will take you to the next page where crew can see respected personal information with other sub options.

🖳 Crew Portal Login				×
Crew Por	tal Manager	nent System	1	
User Name Password				
	Login			

#### Fig 6.2 crew portal login

#### **Crew Portal Login**

(After inputting values correct username and valid password)

crew portal login is the first form of the application. All values are filled here. This page will take you to the next page where crew can see respected personal information with other sub option. In this page we have to login with the correct credentials of the crew or else you will not be allowed to click on the Login button.

💀 Crew Portal Login				×
Crew Po	rtal Manage	ment System	n	
User Name		abc@infogain	co	
Password		abcInfo		
]	Login			

Fig 6.3 Login Page with Valid Credentials

### **Personal Details Page**

(Page that comes after the User Logs into the System)

This is the personal information page which displays employee id, full name, age, contact number, email id of that particular crew who has logged into the system. It also displays Roster menu and Leave Management sub menus which has its own sub options.

📽 PersonalDetails		- D X
	Crew Portal Manager	ment System
	PERSONAL D	ETAILS
Employee Id	1	Roster Menu
Full Name	abc title	Right Details Hotel Details
Age	30	Leave Management
Phone No	3450852020	
Email Id	abc@info.ac.in	Logout

Fig 6.4 Personal Information Details Page

### **Flight Details Page**

(After Selecting Flight Details Option from Roster)

In the personal information page, if the user wants to know about past flight details history he selects the Flight Details option from the Roster Menu. This data will be retrieved from the database for that particular crew.

			Crew Port	al Manage	ment Syste	m		
				Flight Det	aile			
				i iigin Dei	CIID			
	Crewld	Empld	AircraftNo	Src	Dest	JourneyDate	StartTime	
×	1	1	DOC 4444	Calcutta	Bengaluru	12/02/2020	22:00	
•								
	-			1				

Fig 6.5 Flight Details Display

### **Hotels Details Page**

(After Selecting Hotel Details Page from Roster)

In the personal information page, if the user wants to know about past hotel or layover details history he selects the Hotel Details option from the Roster Menu. This data will be retrieved from the database for that particular crew.

			Сте	w Portal Mana	gement Syste	m		
				Hotel De				
	Hotelid	Empld	Crewid	HotelName	HotelAddress	City	Country	Phone
٠	1000	1	1	Hotel Taj	Hotel Taj,Mumbai	Mumbai	India	847249

Fig 6.6 Hotel Details Display

## Leave Management Menu

(After shifting from Roster menu crew can go for LMS)

If the crew wants to take a leave then he has to click apply- leave option to apply for Leave. And if the crew wants to see his leave history details he has to click the Leave History option.

PersonalDetails		- 🗆 X
	infoga	in
	Crew Portal Management S	System
	PERSONAL DETAIL	S
Employee Id	1	Roster Menu Hotel Details
Full Name	abc title	
Age	30	Leave Management
Phone No	3450852020	Apply Leave Leave History
Email Id	abc@info.ac.in	Logout

Fig 6.7 Leave Management Menu

### **Apply Leave Page**

(User Selects for leave in this Leave Applying Portal)

If the crew wants to apply for leave from a particular date to another particular date (where End Date > Start Date and End Date <= 6 months from the Start date and if same date then it must be applied before <=4 hours of that day), the crew also has to give the type of leave with proper reason for the type of leave he has applied for.

ne ApplyLeave	- 🗆 ×
d infog	ain
Crew Portal Manageme	ent System
Leave Applying	Portal
Start Date Tuesday , March 17.2020	Leave Type Sick Leave
End Date Tuesday , March 17, 2020	Reason
Idesday , March 17, 2020 (3*)	Leve.
Apply	

Fig 6.8 Apply Leave Page

#### Database

(After inserting data for apply leave data goes into database)

After the crew apply for the leave all his details for the leave will be stored in the database which can be handled only by the admin and can also be viewed only by the admin. The admin after looking into the details filled by the crew will give approval for the leave to the crew.

	insert	into Le	aveDetails	values(2,	15/12/2020	, '16/12/2	020','Sic	: leave','fever','approved') : leave','fever','approved') : leave','fever','approved')	
09	• • (								j
	Results a	<b>i</b> Messag	es						
	Leaveld	Empld	StartDate	EndDate	LeaveType	Reason	Status		
1	200	1	14/27/2020	15/27/2020	Sick Leave	High fever	Pending		
2	201	1	20/27/2020	25/27/2020	Casual Leave	Holi	Pending		
3	202	3	14/35/2020	14/35/2020	Sick Leave	fever	Pending		
1	203	1	15/12/2020	16/12/2020	Sick leave	fever	approved		
5	204	2	15/12/2020	16/12/2020	Sick leave	fever	approved		
6	205	3	15/12/2020	16/12/2020	Sick leave	fever	approved		
7	206	4	15/12/2020	16/12/2020	Sick leave	fever	approved		
8	207	1	18/05/2020	19/05/2020	Sick Leave	fever	Pending		
9	208	1	18/33/2020	19/33/2020	Sick Leave	fever	Pending		

Fig 6.9 Admin Database Display

#### **Leave History Details**

(After Selecting Leave History options)

After applying now if the crew wants to see his leave history details in future, for that he has to click to the option Leave History under the Leave Management menu in the Personal Information Details page, here the crew will be able to see both his past leave history details and also the approval status given by the admin for his recently added applied leave.

		Cre	w Portal Mana	gement Syst	lem		
			Leave H	istory			
	Leaveld	Empld	StartDate	EndDate	LeaveType	Reason	
<b>•</b>	203	1	15/12/2020	16/12/2020	Sick leave	fever	
•							

Fig 6.10 Leave History Details Page

## **Logout Option**

(Crew chooses to log out of the system)

If the crew now wants to come out of the system once he finishes his task, he has to click to Logout to come out of the system.

RersonalOetails	2	10	- 0	×
	Crew Portal Manage	ement System	_	
	PERSONAL I	DETAILS		
Employee Id	1	Roster Menu	v	
Full Name	abc tille			
Age	30	Leave Manager	ient V	
Phone No	3450852020			
Email Id	abc@info.ac.in	Logout		

Fig 6.11 Logout Display Page

## Main Login-Portal

(After the uses logs out of the system he comes back to the main login portal)

Once the crew member selects Log out option he will be taken back to the Login portal where he has to log in to go back to the personal information page.

🖷 Crew Portal Login			2 8	×
0		gain		
Crew Po	ortal Manage	ement System	n	
User Name				
Password				
	Login			

Fig 6.12 Main Login Page

## 6.2 Code Snippet

### LoginPage

```
using System;
usingSystem.Collections.Generic;
usingSystem.ComponentModel;
usingSystem.Data;
usingSystem.Data.SqlClient;
usingSystem.Drawing;
usingSystem.Ling;
usingSystem.Text;
usingSystem.Threading.Tasks;
usingSystem.Windows.Forms;
namespaceCrewPortal
ł
public partial class Login Form : Form
stringUserName;
string Password;
bool found:
public static string CrewMember;
publicLogin Form()
[nitializeComponent();
    }
private void ValidateLogin()
int index = UserName.IndexOf('@');
if(index>0)
stringstr = UserName.Substring(index);
if (str.Equals("@infogain.com"))
UserName Text.BackColor = Color.White;
Password Text.Enabled = true;
if(Password==null)
              Password = "";
if(!Password.Equals(""))
```

```
cmd.CommandText = query;
cmd.Parameters.AddWithValue("name", UserName);
SqlDataReader reader = cmd.ExecuteReader();
while (reader.Read())
                        {
name = reader["UserName"].ToString();
pass = reader["Password"].ToString();
while (reader.Read())
name = reader["UserName"].ToString();
pass = reader["Password"].ToString();
if (name.Equals(UserName) &&pass.Equals(Password))
                            {
found = true;
CrewMember = UserName;
Login Button.Enabled = true;
break;
                            }
                        }
con.Close();
                    }
else
UserName Text.BackColor = Color.Red;
Password Text.Enabled = false;
Login Button.Enabled = false;
            }
        }
private void UserName Label Click(object sender, EventArgs e)
        {
        }
private void Login Form Load (object sender, EventArgs e)
CrewMember = "";
Image image = Image.FromFile("D:\\nEWu\\Documents\\C#
files\\CrewPortal\\Infogain-logo-2018.png");
InfogainLogo PictureBox.Image = image;
InfogainLogo_PictureBox.SizeMode=
                                   PictureBoxSizeMode.StretchImage;
UserName Text.BackColor = Color.Red;
Password Text.Enabled = false;
Login Button.Enabled = false;
```

```
tound = talse;
    }
private void InfogainLogo_PictureBox_Click(object sender, EventArgs e)
    {
        private void UserName_Text_TextChanged(object sender, EventArgs e)
        {
        UserName = UserName_Text.Text;
        ValidateLogin();
        }
        private void Password Text TextChanged(object sender, EventArgs e)
```

#### Personal.cs

```
using System;
usingSystem.Collections.Generic;
usingSystem.ComponentModel;
usingSystem.Data;
usingSystem.Data.SqlClient;
usingSystem.Drawing;
usingSystem.Ling;
usingSystem.Text;
usingSystem.Threading.Tasks;
usingSystem.Windows.Forms;
namespaceCrewPortal
1
public partial class PersonalDetails : Form
   1
        //objects
FlightDetailsfd;
HotelDetailshd;
ApplyLeave al;
LeaveHistorylh;
ManageLeavesls;
publicPersonalDetails()
       1
InitializeComponent();
        }
private void textBox1_TextChanged(object sender, EventArgs e)
        ł
        1
private void PersonalDetails Load(object sender, EventArgs e)
        ł
fd = new FlightDetails();
```

```
hd = new HotelDetails();
al = new ApplyLeave();
lh = new LeaveHistory();
ls = new ManageLeaves();
string name;
InfogainLogo PictureBox.SizeMode = PictureBoxSizeMode.StretchImage;
CrewPortal Textbox.Enabled = false;
Id Text.Enabled = false;
Name_Text.Enabled = false;
Age Text.Enabled = false;
PhoneNo Text.Enabled = false;
EmailId Text.Enabled = false;
Id_Text.Font = new Font(Id_Text.Font, FontStyle.Bold);
Name_Text.Font=new Font(Name_Text.Font, FontStyle.Bold);
Age Text.Font=new Font(Age Text.Font, FontStyle.Bold);
PhoneNo Text.Font = new Font(PhoneNo Text.Font, FontStyle.Bold);
EmailId Text.Font = new Font(EmailId Text.Font, FontStyle.Bold);
User = Login Form.CrewMember;
```

## CHAPTER 7 SOFTWARE TESTING

Software testing is the process of verification and validation for checking whether a software or an application is free from bug or is meeting the technical requirement as guided by its design

Software testing is a simple way of testing your codes so that your code actually works that how it was intended to work not from programmer perspective from a real world perspective from a user perspective many times when we write code we get so much involved in it that we stop thinking like a regular person or how a regular user is going to interact with your software and that includes a lot of bugs at a later time so job of a software tester to think having a mindset about how these problems can be approached.

How i can convey to the problems to the software developers so that these problems can be resolver and a whole bunch of things it's not just about knowing your tools it's more about a mindset that you should have a mindset for solving the problems that's basically your software testing now this next statement might hurt some of the testers out here but software testing is still considered as entry level job in majority of the companies including MNCs and it might a sad truth but I have to put out the truth in front of you software testers are paid a little bit less compared to software developers.

Software developers get interacted with more amount of code as compared to tester arounf the reason why majority of people want to get into software testing because they think I am not really good in coding that's why I think I should opt out for software testing which is again not a good way of approaching the software testing and also not a good idea in the long term

## 7.1 Test Cases

#### **Table 1: Test cases Implementation**

	Test Objective	Test Data	Test Steps	Priority	Results	Pass/F ail
<b>T1</b>		Email=abc@infogain.com Password=abc	<ol> <li>Go to Visual Studio</li> <li>2.enter email, password</li> <li>3.click Submit</li> </ol>		Invalid Credentials	Pass
Τ2		Email=abc@infogain.com Password=abcInfo	<ol> <li>Go to Visual Studio</li> <li>Enter email, password</li> <li>Click Submit</li> </ol>	High	Login Successful	Pass
Т3	customer	Password=No Input Option	<ol> <li>Go to Visual Studio</li> <li>Enter email, password</li> <li>Click Submit</li> </ol>	High	Incorrect Email so cannot go for password input	
Τ4			<ol> <li>Go to Visual Studio</li> <li>Enter email, password</li> <li>Click Submit</li> </ol>	High	Login Successful	Pass
Т5	Check Logout Function	Click on Logout button	Click on Logout	Low	Logout successful	Pass
<b>T6</b>	Using the search Bar in Flight Details		Enter the flight id	Medium	Fetch the Flight details of that Crew	

	Using the search bar in Flight Details	-	Enter the flight id	Medium	Throws an Fail exception
	Using the search bar in Flight Details	-	Enter the flight id	Medium	Doesn't fetch the Pass flight details of the crew
	Apply Leave within proper time	11 2	Go to LMS and apply leave	High	User not able toPass apply leave
		11.2	Go to LMS and apply leave	Low	User not able toPass apply leave
		Apply Leave within 6 Months	Go to LMS and apply leave	Medium	User able to applyPass leave
		C C	Go to LMS and apply leave	High	User able to applyPass leave
-	dropdown	HOTAC/LAYOVER from drop down menu	Select HOTAC/LAYOVE R from drop down menu		Opens the Pass HOTEL/LAYOV R form
	Using the search bar	Hotel Id=Null	Enter the Hotel ID		Throws an Fail exception
	Using the search bar	Hotel Id=142	Enter the Hotel ID		Fetch the Hotel-Pass Layover details of the crew
		-	Select Leave History from Dropdown Menu		Opens the LeavePass History Form

	Select Manage from Dropdown Me	LeaveSelect enu Leave Dropdown	from		Opens the Mana Leave Form	gePass
Using the search bar in Manage Leaves	Leave id=1	Enter the Le	eave Id	Medium	Unlocks Edit a Delete Buttons	ndPass
Using the search bar in Manage Leaves	Leave id=500	Enter the Lo	eave Id		Doesn't unlo Edit and Dele Buttons	ckPass ete
Using the search bar in Manage Leaves	Leave id=null	Enter the Lo	eave Id	Medium	Doesn't unlo Edit and Dele Buttons	ckPass ete
Checking the edit button of leave management		Click on ed	it button		Opens the Appli Leave form af deleting t searched value	
Checking the delete button of leave management		on Click on button	delete	Medium	Deletes t searched value	hePass

# CHAPTER 8 CONCLUSION

This application will basically manage and display all the phases related to a particular crew, which includes ROSTER followed by LEAVE MANAGEMENT.

The primary use of this application is to provide communication between a crew of the aviation industry and their respective managers. Basically, an aviation industry has different departments like Operations, Cargo, Passenger handling, Catering, Sales and Marketing, etc.

So, the Roster and the leave management are one of those departments handling flight schedules, hotels to stay and Leave of the crew members respectively. Hence, our application is for these two departments.

The technology used in this project is .net, winforms and the programming language is C#. The application designed using this technology is easy and fast.

## **CHAPTER 9 FUTURE ENHANCEMENTS**

Future enhancement is necessary as all the new features that will be needed by the users in the future has to be organized by the provider so references of new aspects will be discussed and the modifications will be done accordingly.

For future research, the functionalities for other departments can be included in this application to provide more ease to maintain day to day operations of crew members.

Many other functionalities are going to be added to this portal later

- Crew-Information
- Crew Documents
- Crew-Qualifications
- Planned Absence Maintenance
- Qualification Maintenance
- Crew-Pay Portal

## APPENDIX A BIBLIOGRAPHY

- <u>https://www.infogain.com/</u>-For all the information about the company
- <u>https://www.infogain.com/travel-and-hospitality/-</u>
- <u>www.google.com</u>
- <u>www.wikipedia.com</u>

# APPENDIX B USER MANUAL

The Sabre Crew Portal System is required by the organizations who are linked with the Aviation system or the organisation. Aviation or Air transport is referred as the activity that are done on the sky that is operated by the human.

General Aviation=Business Jets + Glider + Any plane on hire + Airplane Ambulance

Scheduled Aviation=Commercial Scheduled passenger transport and Commercial Scheduled cargo transport

Civil Aviation= General + Scheduled

This project "Sabre Crew Portal System" is based on Crew Portal Management System. Before we start with the workflow and the implementations of the project we should know about few of the major keywords that are needed for this project to get started.

**Crew Member**: A person assigned a work in the aircraft ,and any person who related to the aviation will be referred as the crew.



Fig 9.1 Cockpit Diagram First Officer and Pilot

#### **Cockpit or Flight Crew Member:**

Flight crew means the pilots who fly the airplane and other people like cew office.

#### **Cabin Crew Member**

Cabin Crew means those who perform duties like passanger safety ,task assigned to them by the operator and the pilot and co-pilot of the aircraft

This project Crew Portal Management system can only be used by the crew members who are part of the organization and have their crew-id and employee-id.

The project starts with the Login page where the crew member has to fill in with his valid credentials i.e. user-mail-id and password. Only then he can login to the system.

Once any crew member logs into the system he will be directly taken to the Personal Details Information Page where the crew will be able to see all his personal information like- employeeid, full name, age, contact number, mail-id.

The Crew will also get two options to go for in that page:

a) Roster Menu

b) Leave Management Menu

Before we go further about the sub-options available in those menu we should know what those two are:

#### Roster

The schedule of a flight and the hotel details in aviation we generally refer as the roster .when the crew is in duty and all the details will be stored in the flight details .and the crew is paid accoding to the time of hours worked and extra will be paid also if crew do extra time in flight .

In our project this Roster has further two sub-options for the crew

- a) Flight details: where the crew member can see his past flight travel history.
- b) Hotel/Layover details: where the crew member can see his past hotel or layover travel history.

#### Leave Management

Leave management portal page is the windows based application where each crew leave details are maintained and regularly updated with any changes either from the crew or admin side .

This leave management system provides certain rules to be followed as stated by icao and iata .This leave management system can be regularly update the personal information of the crew like his rank , his flight details history , contract and many more. This system also allows crews to apply for leave cancle for there leave as well as also help in tracking all there past leaves and point balances .In this system admins can create either first comes first serve bid windows which can run for any period of time for only few selected groups of crews or they can also create priority based selection .

In our project we have two sub-options for the crew member under the Leave Management menu:

- a) Apply Leave: Here the crew can apply for the leave giving valid start dates and end dates and leave type and reason according to that, keeping in mind 'Rules Toolkit'.
- b) Leave History: Here the crew can check for his leave approval status and can also see his past leave history details.

## **Execution Steps**

## Step 1: Login Portal

Crew portal login is the first form of the application. All the values are filled here.

This page will take you to the next page where crew can see respected personal information with other sub option. In this page we have to login with the correct credentials of the crew or else you will not be allowed to click on the Login button.

C	rew Po	ortal Manager	nent Syster	n		
User N Passwo Crew can	ame ord	Incorrect Password	abc@infogai			
💀 Crew Portal Login		Linfor		-		×
С		Linfoc ortal Manager	ess Outcomes	m	-	
User N	ame	Invalid username	abc@gmail.	om		
Passwo Crew car			_			
		Login				

all images	nfogain Management System
User Name	abc@infogain.com
Password	abcinfo
Click to Login	
	gin

#### Step 2: Display Personal Details Page

This is the personal information page which displays employee id, full name, age, contact number, email id of that particular crew who has logged into the system. It also displays Roster menu and Leave Management sub menus which has its own sub options.

PersonalDetails		×
	d info	gain
	Crew Portal Manager	ment System
	PERSONAL D	ETAILS
Employee Id	1	Roster Menu
Full Name	abc title	
Age	30	Leave Management
Phone No	3450852020	

### Step 3: Display Flight Details Page

In the personal information page, if the user wants to know about past flight details history he selects the Flight Details option from the Roster Menu. This data will be retrieved from the database for that crew.

		Crew Port	al Manage	ment Syste	m		
			Flight Det				
7	7		1000				
Crewid	Empld	AircraftNo	Src	Dest	JourneyDate	StartTime	
1	1	DOC 4444	Calcutta	Bengaluru	12/02/2020	22:00	

#### **Step 4: Display Hotel Details Page**

In the personal information page, if the user wants to know about past hotel or layover details history he selects the Hotel/Layover Details option from the Roster Menu. This data will be retrieved from the database.

			Cre	w Portal Mana	gement Syste	m		
				Hotel De	etails			
	Hotelid	Empld	Crewld	HotelName	HotelAddress	City	Country	PhoneNo
•	1000	1	1	Hotel Taj	Hotel Taj,Mumbai.	Mumbai	India	84724901

### **Step 5: Apply for Leave**

If the crew wants to apply for leave from a particular date to another particular date (where ending date of the leave must be greater than the starting date and the date of ending must be in a period of six month from the starting date and if the dates are same then the leave must be applied atleast before four hours of that day), the crew also has to give the type of leave with proper reason for the type of leave he has applied for.

			A BOATTOR E	
		Portal Managemer		
Start Date Saturday . May	16.2020 📑 -		Leave Type Casual Leave V	
End Date Thursday May	14, 2020	Apply	Please enter valid date	
Email Id	abc@in	fo ac in	Logout	
	Crew F	infoga Portal Managemen Leave Applying Po	nt System	
Start Date Wednesday, June	3, 2020 💷 🕶		Leave Type Casual Leave ~	
End Date Wednesday, June	3, 2020 💽 🕈	X ply	Reason alaiah	

#### Step 6: Data goes into the Database

After the crew apply for the leave all his details for the leave will be stored in the database which can be handled only by the admin and can also be viewed only by the admin. The admin after looking into the details filled by the crew will give approval for the leave to the crew.

	helect.	From	LeaveDetail						
	Bevere	A C SAME LO	CERVED E CRAS	-					
76									
	e i	l Message	**						
		Message Empld	ee StartDate	EndDate	LeaveType	Reason	Status		
	Results ()			EndDate 25/27/2020	LeaveType Casual Leave	Reason Holi	Status Pending		
	Results () Leaveld		StartDate		Section and sectio				
	Results () Leaveld 201	Empild 1	StartDate 20/27/2020	25/27/2020	Casual Leave	Holi	Pending		
	Results () Leaveld 201 202	Empild 1	StartDate 20/27/2020 14/35/2020	25/27/2020 14/35/2020	Casual Leave Sick Leave	Holi fever	Pending Pending		
	Results () Leaveld 201 202 203	Empld 1 3 1	StartDate 20/27/2020 14/35/2020 15/12/2020	25/27/2020 14/35/2020 16/12/2020	Casual Leave Sick Leave Sick leave	Holi fever fever	Pending Pending approved		
	Results () Leaveld 201 202 203 204	Empld 1 3 1 2	StartDate 20/27/2020 14/35/2020 15/12/2020 15/12/2020	25/27/2020 14/35/2020 16/12/2020 16/12/2020	Casual Leave Sick Leave Sick leave Sick leave	Holi fever fever fever	Pending Pending approved approved		
	Results () Leaveld 201 202 203 204 205	Empld 1 3 1 2 3	StartDate 20/27/2020 14/35/2020 15/12/2020 15/12/2020 15/12/2020	25/27/2020 14/35/2020 16/12/2020 16/12/2020 16/12/2020	Casual Leave Sick Leave Sick leave Sick leave Sick leave	Holi fever fever fever	Pending Pending approved approved approved		
1	Results ()) Leaveld 201 202 203 204 205 206	Empld 1 3 1 2 3	StartDate 20/27/2020 14/35/2020 15/12/2020 15/12/2020 15/12/2020 15/12/2020	25/27/2020 14/35/2020 16/12/2020 16/12/2020 16/12/2020 16/12/2020	Casual Leave Sick Leave Sick leave Sick leave Sick leave Sick leave	Holi fever fever fever fever	Pending Pending approved approved approved approved		

#### **Step 7: Display Leave History**

After applying now if the crew wants to see his leave history details in future, for that he has to click to the option Leave History under the Leave Management menu in the Personal Information Details page, here the crew will be able to see both his past leave history details and also the approval status given by the admin for his recently added applied leave.

			Leave H	listory			
	Leaveld	Empld	StartDate	EndDate	LeaveType	Reason	
*	203	1	15/12/2020	16/12/2020	Sick leave	fever	

## **Step 8: Logout from the System**

If the crew now wants to come out of the system once he finishes his task, he has to click to Logout to come out of the system.

			$\times$
d info	gain		
Crew Portal Manager	ment System		
PERSONAL D	ETAILS		
•	Roster Menu	~	
abc title			
30	Leave Managemen	•	
3450852020			
abc@info.ac.in	Logout		
	Crew Portal Manager PERSONAL DI abc title 30 3450852020	abc title 30 3450852020 Leave History	Crew Portal Management System  PERSONAL DETAILS

### **Step 9: Return to the main Login page**

Once the crew member selects Logout option he will be taken back to the Login portal where he has to log in to go back to the personal information page.

🖳 Crew Portal Login			2 <del>7 - 2</del> 1	$\times$
		gain ement System	n	
User Name				
Password				
	Login			
	Loqui			