

- #
1A) Queue discipline - This indicates the the sequence or the order in which the customers from the queue are selected for the service. Some of the well known disciplines are
- SIRD discipline - ~~Parado~~ Service in Random Order where the customers are randomly chosen regardless of their order of arrival.
 - FcFs discipline - First come First serve where the order of the customer's arrival decides their turn as the name states.
 - LcFc discipline - Last come First serve where the last customer receives immediate attention.

Customer population - The number of customers at any given time ~~is~~ isn't exactly proportional, quite random. This can be classified as either poisson or exponential distribution.

Jockeying - A customer can move to a different queue if they predict quicker service.

Renegaging - A customer after joining the leave due to the crowd that's already at the queue because they are impatient. ~~to~~

Balking - A customer who doesn't join a queue or gives up their place in a queue because of either the crowd or physical space restriction and they don't think they will be able get the expected service.

18) Given data

$$\lambda = 8/\text{hr} = 8$$

$$\mu = 6 \text{ min} = \frac{1}{6} \times 60 = 10$$

a) $P_0 = 1 - \rho$

$$\rho = \frac{\lambda}{\mu} = \frac{8}{10} = 0.8$$

$$P_0 = 0.2$$

$$P_0 = 20\%$$

b) $L = L_q + \frac{\lambda}{\mu}$

$$L_q = \frac{\lambda^2}{\mu(\mu - \lambda)} = \frac{8^2}{10(10 - 8)} = \frac{64}{20} = 3.2 \text{ customers}$$

$$L = 3.2 + \frac{8}{10} = 4 \text{ customers} = L$$

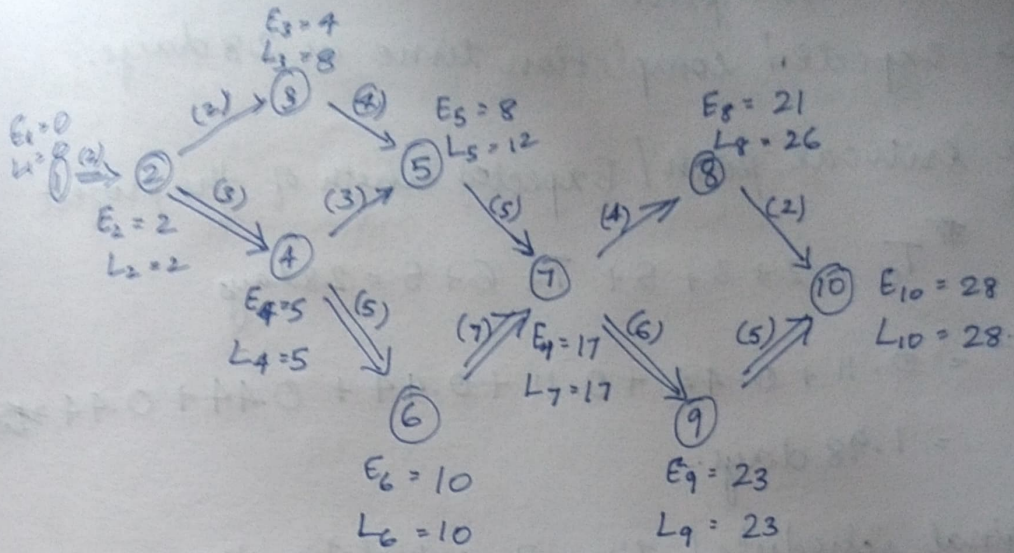
c) $\rho = 0.8 = 80\% = \rho$

d) $W = W_q + \frac{1}{\mu}$

$$W_q = \frac{L_q}{\mu} = \frac{3.2}{10} = 0.32 \text{ hours}$$

$$W = 0.32 + \frac{1}{10} = 0.42 \text{ hrs} = W$$

6A) The network :



$$\text{Completion time, } t_c = \frac{(t_o + 4t_m + t_p)}{6}$$

$$\text{variance, } \sigma^2 = \left(\frac{t_p - t_o}{6} \right)^2$$

Activity	t_o	t_m	t_p	t_c	σ^2
1-2	1	2	3	2	0.11
2-3	1	2	3	2	0.11
2-4	1	3	5	3	0.44
3-5	3	4	5	4	0.11
4-5	2	3	4	3	0.11
4-6	3	5	7	5	0.44
5-7	4	5	6	5	0.11
6-7	6	7	8	7	0.11
7-8	2	4	6	4	0.44
8-10	1	2	3	2	0.11
9-10	3	5	7	5	0.44

The critical path is 1-2-4-6-7-9-10
and expected completion time is 28 days.

The critical path / Expected length of the project

$$T_e = 2 + 3 + 5 + 7 + 6 + 5 = 28 \text{ days}$$

$$\sigma^2 = 0.11 + 0.44 + 0.11 + 0.44 + 0.44 + 0.44$$
$$= 1.98 \text{ days.}$$

Original scheduled time of completing the
project = $T_s = 30$ days.

$$Z = \left(\frac{T_s - T_e}{\sigma} \right) = \frac{30 - 28}{1.41} = 1.42$$

From the normal distribution table,

At $Z = 1.42$, the probability of completing the
projects is 0.9222 or 92.22%.

If the probability is 90% i.e., 0.9,

$$P = 0.9, Z = 1.29$$

$$Z = \frac{T_s - T_e}{\sigma} \Rightarrow 1.29 = \frac{T_s - 28}{1.41}$$

$$T_s = 29.82 \text{ days - due date.}$$

3A) Order 'B - A'

Job	Machine B	Machine A
1	4	7
2	8	3
3	9	11
4	10	5
5	6	12

Optimal sequence, 1 5 3 4 2
 B → ← A

Job	Machine B		Machine A	
	In time	Out time	In time	Out time
1	0	4	4	11
5	4	10	11	23
3	10	19	23	34
4	19	29	34	39
2	29	37	39	42

Total elapsed time = 42 hours

Idle time of machine B = 4 hours

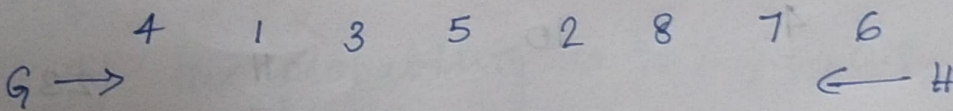
Idle time of machine A = 5 hours.

4A)

Processing Time

Job	Machine G	Machine H
1	9	12
2	12	16
3	9	14
4	7	12
5	9	16
6	12	11
7	21	15
8	13	15

Optimal sequence



Job	Machine C		Machine A		Machine B	
	In time	Outtime	In time	Outtime	In time	Outtime.
4	0	3	3	7	7	15
1	3	8	8	12	15	23
3	8	10	12	19	23	30
5	10	14	19	24	30	41
2	14	20	24	30	41	51
8	20	31	31	33	51	64
7	31	46	46	52	64	73
6	46	55	55	58	73	81

Total time elapsed = 81 hours

Idle time of machine C = 26 hours

Idle time of machine A = 44 hours

Idle time of machine B = 7 hours.

2A) Given data $k=2$ $\lambda = 10/\text{hrs}$ $\mu = \frac{1}{5} \times 60 = 12$
 $n = 0, 1$

$$W_q = \frac{L_q}{\lambda}$$

$$L_q = \frac{\lambda \mu \left(\frac{\lambda}{\mu}\right)^k}{(k-1)(k\mu - \lambda)^2} \times P_0$$

$$P_0 = \frac{1}{\sum_{n=0}^{k-1} \frac{1}{n!} \left(\frac{\lambda}{\mu}\right)^n + \frac{1}{k!} \left(\frac{\lambda}{\mu}\right)^k \times \frac{k\mu}{(k\mu - \lambda)}}$$
$$= \frac{1}{\frac{1}{0!} \left(\frac{10}{12}\right)^0 + \frac{1}{1!} \left(\frac{10}{12}\right)^1 + \frac{1}{2!} \left(\frac{10}{12}\right)^2 \times \frac{2 \times 12}{(2 \times 12) - 10}}$$
$$= \frac{1}{1 + \left(\frac{10}{12}\right) + \frac{1}{2} \left(\frac{10}{12}\right)^2 \times \frac{24}{12}} = 0.3956$$

$$P_0 = 39.56\%$$

$$L_q = \frac{10 \times 12 \left(\frac{10}{12}\right)^2}{2(12 \times 2 - 10)^2} \times 0.3956 = 0.16819$$

$$W_q = \frac{0.16819}{10} = 0.01681$$

$$P_0 = 39.56\%$$

$$W_s = W_q + \frac{1}{\mu} = 0.0168 + \frac{1}{12} = 0.10013$$

$$f = \frac{\lambda}{k\mu} = \frac{10}{24} = 0.4166 \approx 41.66\%$$