



## 8 CASE STUDY [Compulsory]

Go through the following transactions and identify :

- i) Ego states used by both the individuals
- ii) The type of Transaction using the  $\textcircled{P}$  $\textcircled{A}$  $\textcircled{C}$  diagram and justify your answers

Questions :

- a. Boss : "our values are getting eroded"  
Subordinate: "I agree with you. We are deteriorating every day" (05 Marks)
- b. Subordinate : " I want to discuss the resources I need to complete the assignment"  
Boss : "your are always complaining. (05 Marks)
- c. Boss: "What is the date today?"  
Employee : "Sir, I shall definitely send the report tomorrow" (05 Marks)
- d. A to B: "How are you?"  
B to A: "Why do you care?" (05 Marks)

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