



Second Semester MBA Degree Examination, June/July 2025  
**Human Resources Management**

Max. Marks: 100

- Notes: 1. Answer any **FOUR** full questions from Q.No. 1 to Q.No. 7  
 2. Question No. 8 is compulsory.  
 3. M: Marks, L: Bloom's level, C: Course outcomes.

		M	L	C
Q.1	a. What is Human Resource Management?	3	L1	CO1
	b. Discuss the components of pay structure in India.	7	L2	CO2
	c. Discuss innovative Human Resource practices in India.	10	L5	CO5
Q.2	a. What is Job Analysis?	3	L4	CO4
	b. Explain the various Human Resource Competencies.	7	L2	CO2
	c. Explain the steps involved in Employee selection process.	10	L2	CO2
Q.3	a. State any three Objectives of Industrial Relations	3	L1	CO1
	b. What are the differences between personnel management and HRM	7	L1	CO1
	c. Explain the methods of Performance Appraisal system.	10	L2	CO2
Q.4	a. Differentiate between service and Manufacturing sector.	3	L3	CO3
	b. What is HRIS. Explain its benefits and limitations.	7	L5	CO5
	c. Discuss on- the -job and off- the- job training methods.	10	L2	CO2
Q.5	a. What is Internal Mobility?	3	L1	CO1
	b. Explain the sources of Recruitment in organization to hire people.	7	L2	CO2
	c. Explain multi- generational workforce.	10	L2	CO2
Q.6	a. Who were the Actors of Industrial Relations?	3	L3	CO3
	b. Discuss the principles of Human Resource Management.	7	L1	CO1
	c. Explain various reasons for employees to join trade union.	10	L2	CO2
Q.7	a. What you mean by Trade union?	3	L2	CO2
	b. Discuss the factors influencing the adoption of Human Resource Management practices in SMEs.	7	L3	CO3
	c. Discuss various functions of Human Resource Management.	10	L1	CO1

Compulsory Question				
Q.8	Case Study			
	<p>Smith Private Ltd Company is well known for its welfare activities and employee-oriented schemes in the manufacturing industry for more than ten decades. The company employs more than 800 workers and 150 administrative staff and 80 management-level employees. The Top-level management views all the employees at the same level. This can be clearly understood by seeing the uniform of the company which is the Same for all starting from MD to floor level workers. The company has 2 different cafeterias at different places one near the plant for workers and others near the Administration building. Though the place is different the amenities, infrastructure and the food provided are of the same quality. In short, the company stands by the rule of Employee Equality.</p> <p>The company has one registered trade union. The relationship between the union and the management is very cordial. The company has not lost a single man day due to strike. The company is not a paymaster in that industry. The compensation policy of that company, when compared to other similar companies, is very less still the employees don't have many grievances due to the other benefits provided by the company. But the company is facing accountable number of problems in supplying the materials in the recent past days. Problems like quality issues, mismatch in packing materials (placing material A in the box of material B , incorrect labelling of material, not dispatching the material on time, etc...</p> <p>The management views the case as there are loop holes in the system of various departments and hand over the responsibility to the HR department to solve the issue. When the HR manager goes through the issues, he realized that the issues are not relating to the system, but it relates to the employees. When investigated he come to know that the reason behind the casual approach by employees in work is</p> <ul style="list-style-type: none"> <li>• The company hired new employees for a higher-level post without considering the potential internal candidates.</li> <li>• The newly hired employees are placed with higher packages than that of existing employees in the same cadre.</li> </ul>			
	a. What is the core issue faced by Sumit Private Ltd in recent days?	5	L4	CO4
	b. Why are the employees at Sumit Private Ltd adopting a casual approach toward their work?	5	L4	CO4
	c. How has Sumit Private Ltd maintained employee equality, and what is the limitation of this approach?	5	L4	CO4
	d. What HR measures can be suggested to Sumit Private Ltd to solve the current issue?	5	L4	CO4

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